



भारत सरकार Government of India
 वित्त मंत्रालय Ministry of Finance
 राजस्व विभाग Department of Revenue
 मुख्य आयुक्त सीमा शुल्क (निवारक) का कार्यालय

Office of the Chief Commissioner of Customs (Preventive)

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Date:#approved date#

MINUTES OF THE CCFC MEETING HELD ON 07.07.2025 at 11.00 AM

Meeting of the Custom Clearance Facilitation Committee (CCFC) was held on 07.07.2025 at 11:00AM at Conference Hall, Tiruchirappalli Customs (Preventive) zone, Trichy in hybrid mode under the Chairmanship of Shri S.K.Vimalanathan, Chief Commissioner of Customs, Tiruchirappalli (Preventive) zone.

2. The CCFC meeting was attended by the of the Officers of the Tiruchirappalli (Preventive) Zone & other members/ stake holders under the Jurisdiction of Zone. The list of the officers / members / stakeholders participated is given as annexure.

1. EGM issues at Closed ICD-Thudiyalur :-

ICD-INTDE6-Thudiyalur has been closed without prior notice or intimation by M/s. Chettinad Logistics, causing difficulties for exporters to arrange alternative modes. Furthermore, there has been no communication from Customs regarding the closure or guidance on completing pending Export General Manifests (EGMs).

(CHAAS AAC, Coimbatore)

Reply: The Chairman informed that the Commissionerate had been intimated by the custodian vide letter dated 31.03.2025 (received on 03.04.2025) that they propose to close the ICD with immediate effect. Accordingly, Commissionerate had sent communication to the Board for De-notification. Since the De-notification is under process yet to be accepted by the CBIC, no communication has been sent to stakeholders like. Further, the Chairman instructed that the Commissionerate have to follow up the issue with the Board.

(Action- Tiruchirappalli Commissionerate)

2. Gateway EGM errors at Closed ICD-Thudiyalur :-

At INTDE6, numerous Export General Manifests (EGMs) are pending due to errors and cannot be resubmitted as ICE Gate now displays an 'Invalid Port Code' error.

(CHAAS AAC, Coimbatore)

Reply: The Chairman informed that the Port Code has been deactivated by the Commissionerate based on the request of the custodian for closure as there is no import/export at this site. The Commissionerate has requested DG Systems for the re-activation of the Port Code. Once the port code is re-activated the same will be communicated to all concerned by issuing Public Notice with proper guidelines to close all pending EGMs within a given time frame.

(Action-Tiruchirappalli Commissionerate)

3. EGM Pendency at ICD-Irugur :-

Numerous Export General Manifests (EGMs) are pending at INIGU6 due to issues with local EGM filing by CONCOR at Bangalore. Many shipping bills are showing 'loss of transmission' status, and EGMs are either not filed or displaying errors.

(CHAAS AAC, Coimbatore)

Reply: It is informed by Shri. Dileep Abraham, CHAAS AAC, Coimbatore, that details of shipping bills entered in the software used at CONCOR for filing sub-EGM are not reflecting in ICES. The Chairman noted that the software currently used by CONCOR should be examined to verify whether it is aligned with the latest version of the ICES system, to ensure accurate and effective data transmission. In consultation with CONCOR, CHAAS AAC, Coimbatore may check the present status of the said software and the details of errors faced by them. In the case of any integration issue to be sorted out by ICES / ICEGATE, they can provide the issue with details to the Assistant Commissioner, CPU, Coimbatore, in order to take up the issue with DG, Systems.

(Custodian- ICD, IRUGUR)

4. Posting of Assistant Commissioner Exclusively at ICD- Chettipalayam :-

INCHE6 - Tirupur ICD handles a significant volume of shipping bills. However, there is currently no full-time Assistant Commissioner (AC) posted at this location.

(CHAAS AAC, Coimbatore)

Reply: The Chairman informed that the matter will be examined.

(Action-Tiruchirappalli Commissionerate)

5. Non-availability Service Engineers of the Vendor ATL Systems at Tirupur :-

The service agency for customs hardware has been changed from HP to BEL, who have subcontracted with ATL Systems. However, there is no service engineer based in Tirupur, resulting in delays in resolving technical issues. Specifically, the customs system was non-functional from June 13th to 18th,

2025, due to a network authentication issue. We request that a service engineer be stationed locally to promptly address and resolve technical issues.

(CHAAS AAC, Coimbatore)

Reply: The chairman informed that the Custodian has already requested DG Systems for posting a Resident Engineer. As per the instructions of DG Systems, a mail has been addressed by the Custodian to BEL. Response is still awaited.

(Action- Tiruchirappalli Commissionerate)

6. Trade Facilitation Centre at Tirupur :-

On June 12, 2024, a Trade Facilitation Centre was inaugurated at ICD Tirupur, presided over by Shri Mohan Kumar Singh, Member-CBIC. However, our Association was not informed about this development prior to the inauguration. We suggest that, as partners to the customs department, we should be kept apprised of such initiatives in advance, enabling us to disseminate the information to our stakeholders.

(CHAAS AAC, Coimbatore)

Reply: The trade facilitation Centre has been created at ICD, Chettipalayam mainly to process the customs related issues pertaining to Gateway ports / DGFT faced and fed by the exporters of Tirupur Region in the online portal “Thunaivan”, which has been developed by AEPC. A public Notice (19/2025) dated 26.06.2025 has been issued by Tiruchirappalli Commissionerate for widely publicizing the creation of this online portal and the facilitation centre. Further, an Out-reach programme has been planned, which will be conducted before the end of July, 2025 to facilitate the CHA/Importer/Exporter for the utilization of this portal.

(Action- Tiruchirappalli Commissionerate)

7. Recognition of Association :-

Application requesting recognition of *Custom Broker & Shipping Agents Association* has been submitted to Tiruchirappalli Customs Commissionerate vide reference no. SRG/Coimbatore North/180/2024 dated 20.01.2025 for recognition.

(CHAASAC, Coimbatore)

Reply: The Chairman informed that A recognition letter F.No.GEN/CB/Misc/57/2025-POL dated 02.07.2025 addressed to the Customs Broker Association, Coimbatore has been issued. However, the Chairman has instructed that the request of the association to include the other places of operation under the jurisdiction of the Trichy Commissionerate will be taken up and suitable amendment will be carried out.

(Action- Tiruchirappalli Commissionerate)

8. EDI Service Centre :-

The Association requests for re-opening of service centre at all formations.

(CHAASAC, Coimbatore)

Reply: The Chairman has informed that as per letter dated 17.06.2025 issued by the DG Systems, New Delhi, the provision of Service Centre is discontinued after 30.06.2025. In this regard, it is informed by DG Systems vide letter dated 17.06.2025, that number of web forms are being developed to facilitate for filing of documents which were hitherto filed from Service Centres. In respect of web forms already deployed outreach sessions had already been conducted for trade on 4th July, 7th July and 8th July 2025. Further, the Commissionerates have made local arrangements such as utilising the services of employees worked in the service centre to operate the service centre for the time being.

The officers have also been given the role of Service centre operations in ICES at the customs locations till CHA / Importer / Exporter are getting familiar with the web forms.

(Action- Tiruchirappalli Commissionerate)

9. Custom Broker Directory on ICEGATE:

In the event of amendment in the CB profile in the CBLMS portal, presently the CB needs to approach Chennai Customs / Tuticorin Customs for the same. Even though the Licence pertains to Tiruchirappalli Commissionerate. It is being requested that being the Licence pertaining to Tiruchirappalli Commissionerate, the amendment should also be carried out by Policy Section, Tiruchirappalli Commissionerate. It is requested that the facility regarding access to Custom Broker Directory on ICEGATE for necessary amendments CB Licence may be enabled in Tiruchirappalli Commissionerate itself. This will bring down CBs hardships.

(CHAASAAAC, Coimbatore)

Reply: The Chairman informed that the issue had been taken up with DG Systems, New Delhi on 22.01.2025, by the Commissionerate for providing required role to officers of Trichy Commissionerate to amend the CB License. As this issue is yet to be resolved, the Commissionerate has addressed DG Systems, New Delhi again vide letter dated 23.06.2025, for providing required role for the designated officers in the systems for amending the licence at Tiruchirappalli.

(Action- Tiruchirappalli Commissionerate)

10. EGM & Gateway Error :-

The LCL cargo is moved from the ICDs to the Gateway Port by trucks. In these cases, in the truck number is mentioned as container number. After stuffing the cargo in the container in the gateway port, the appropriate container number is replaced with the truck number. After this exercise only EGM is filed. In the event of container number not update against the truck number, the same leads to 'C error'. The exporter has to approach the gateway port for necessary amendment. It is requested that as the cargo is exported from the ICD, provision of amendment may be made available in the ICD itself. This facility will be helpful to the exporters.

(CHAASAAC, Coimbatore)

Reply: The Chairman informed that as replied in the previous CCFC meeting, EGM amendments can be carried out at the gateway port only. In this connection Tiruchirappalli Customs (Preventive) Commissionerate has issued Public Notice No.14/2024 dated 23.12.2024 providing the procedure and guidelines to rectify the "C "error cases. Further, the request of the trade for providing the facility to make necessary amendments at ICD itself, has been taken up with DG Systems, New Delhi by Tiruchirappalli Commissionerate vide letter dated 23.06.2025.

(Action- Tiruchirappalli Commissionerate)

11. MPLS connectivity :-

Facilitate Pondicherry port to obtain MPLS connectivity for CBIC through BSNL.

(Director Port Department Puducherry)

Reply:- The Chairman informed that in order to facilitate Port authorities, Tiruchirappalli Commissionerate has written to BSNL, New Delhi to confirm the cost of the router and connectivity charges and to guide Puducherry Port authorities and facilitate connectivity at the earliest.

(Action- Tiruchirappalli Commissionerate)

12. Pendency in release of Duty Drawback / IGST Refund :-

There is a significant pendency in the release of duty drawback and IGST refunds due to issues faced by authorized sea carriers and agents. We have been informed that the Sea Departure Manifest has been made mandatory, and the filing of EGM in ICEGATE has been discontinued since June 1, 2025. However, the Sea Departure Manifest has not been filed since May 30, 2025, resulting in a major backlog. This is causing delays in export benefits, such as duty drawback and IGST refunds, and blocking exporters' funds. We request that you arrange for parallel filing of EGM and Sea Departure Manifest until the issue is resolved.

(TCBA, Tuticorin)

Reply: The Chairman informed that drawback and IGST refunds are typically sanctioned immediately on receipt of Shipping Bills in Drawback Superintendent's menu upon filing of EGM. Now, filing of EGM has been replaced with SDM, (Sea Departure Manifests) under SCMTR with effect from 1st June, 2025. However, due to certain technical issues, SDMs could not be filed by Shipping Liners and consequently, drawback SBs filed on or after 1st June 2025 were pending for sanction. Tickets have been raised by both the Department and liners to rectify this SCMTR issue. It is informed by the Commissionerate that, the liners are filing single line/ partial entries in SDM and supplementary entries are filed and approved by Superintendent (Import General) on continuous basis and the pendency has been reduced to 1500 entries

as of now. As a result, pending drawback SBs were also disposed except for a minimal pendency. During the meeting, the representative of the Liners Association have informed that they are able to file SDM in case of FCL cargo in the case of LCL cargo which involved multiple shipping bills under one bill of lading, they are facing difficulty. The Chairman requested the CHA/ Liners to coordinate with Custom Officers and list out the errors encountered by them step by step at the time of filing SDM and provide the same for taking up with DG Systems by the Commissionerate.

(Action- Tuticorin Commissionerate/ Liners Association)

13. Disposal process of Red Sanders as per Subject Instruction No.12/ 2025- Customs -:

It is reported by the members of the CFS Association, Tuticorin that the Red Sanders seized by Customs/DRI are stored in various Container Freight Stations (CFS) for an extended period. Recently, Instruction No. 12/2025-Customs dated May 22, 2025, was issued by the Deputy Commissioner (Investigation- Customs), CBIC, New Delhi, clarifying that disposal of Red Sanders seized by DRI should be undertaken by the disposal units of jurisdictional Customs field formations. We request your office to expedite the disposal process of Red Sanders in accordance with Instruction No. 12/2025-Customs. Below are the details of Red Sanders stored at CFSs (excluding ICDs) in Tuticorin.

(Tuticorin CFS Association)

Reply: The Chairman informed that the action will be initiated for disposal of Red Sanders in accordance with the Board's Instruction No. 12/2025-Customs dated May 22, 2025 and the procedure laid down in the Board's letter Ref. No. F.No. 11/34/2011-Commr (Inv-Cus) Pt-IV-Part (2) dated April 17, 2025. Further, the Chief Commissioner instructed that the custodians are required to provide adequate space for storing seized goods as per HCCAR, 2009.

(Action- Tuticorin Commissionerate/ CFS Association)

Copy Submitted to

The Joint Secretary (Customs)
CBIC, North Block, New Delhi

Copy to:

The Deputy/Assistant Commissioner (EDI), CC(P) Office, Tiruchirappalli
(With a request to upload the minutes of the meeting in the Tiruchirappalli Preventive Zone website)